

# D.C. Taxicab Commission

Description	FY 2002 Approved	FY 2003 Proposed	% Change
Operating Budget	\$1,442,053	\$1,754,495	21.7

The mission of the D.C. Taxicab Commission is to ensure that the public receives safe and reliable transportation by taxicab and other transportation means.

The commission achieves its mission by regulating, performing oversight, and enforcing regulations in the public vehicle for hire industry, which consists of taxicabs, limousines, sightseeing vehicles, and private ambulances.

Consistent with its mission, the Commission conducts operations through two advisory panels and a nine-member committee. The advisory panel on rates and rules promulgates fares and regulations, while the advisory panel on consumer and industry concerns conducts hearings on consumer complaints and industry issues. The committee performs oversight, and ensures

the enforcement of rules and regulations in the public vehicle for hire industry.

The agency plans to fulfill its mission by achieving the following strategic results goals:

- Provide safe and affordable taxicab service for the riding public 24 hours a day, 7 days a week.
- Upgrade the fleet of public vehicles for hire.
- Improve customer service to the citizens and the taxicab industry.

## Did you know...

Percentage of the fleet of public vehicles for hire with vehicle safety devices installed in FY 2001	25
Days to adjudicate citizen complaints in FY 2001	60
Days to process license renewals for public vehicle for hire operators in FY 2001	1.5

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## Where the Money Comes From

Table TC0-1 shows the source(s) of funding for the D.C. Taxicab Commission.

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Table TC0-1

### FY 2003 Proposed Operating Budget, by Revenue Type

(dollars in thousands)

	Actual FY 2000	Actual FY 2001	Approved FY 2002	Proposed FY 2003	Change From FY 2002
Local	289	321	1,006	1,037	31
Other	298	449	436	717	281
<b>Gross Funds</b>	<b>587</b>	<b>770</b>	<b>1,442</b>	<b>1,754</b>	<b>312</b>

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## How the Money is Allocated

Tables TC0-2 and 3 show the FY 2003 proposed budget and FTEs for the agency at the Comptroller Source Group level (Object Class level).

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Table TC0-2

### FY 2003 Proposed Operating Budget, by Comptroller Source Group

(dollars in thousands)

	Actual FY 2000	Actual FY 2001	Approved FY 2002	Proposed FY 2003	Change from FY 2002
Regular Pay - Cont Full Time	384	428	839	890	50
Additional Gross Pay	9	18	0	23	23
Fringe Benefits - Curr Personnel	69	77	99	103	4
<i>Personal Services</i>	<i>462</i>	<i>523</i>	<i>939</i>	<i>1,016</i>	<i>77</i>
Supplies and Materials	2	3	3	3	0
Telephone, Telegraph, Telegram, Etc	20	13	17	17	0
Rentals - Land and Structures	10	99	106	106	0
Other Services and Charges	86	77	157	118	-39
Contractual Services - Other	6	0	0	14	14
Subsidies and Transfers	0	0	191	230	39
Equipment & Equipment Rental	2	55	29	250	221
<i>Non-personal Services</i>	<i>125</i>	<i>247</i>	<i>503</i>	<i>738</i>	<i>235</i>
<b>Total Proposed Operating Budget</b>	<b>587</b>	<b>770</b>	<b>1,442</b>	<b>1,754</b>	<b>312</b>

Table TC0-3

**FY 2003 Full-Time Equivalent Employment Levels**

	Actual FY 2000	Actual FY 2001	Approved FY 2002	Proposed FY 2003	Change from FY 2002
Continuing full time	9	7	19	20	1
<b>Total FTEs</b>	<b>9</b>	<b>7</b>	<b>19</b>	<b>20</b>	<b>1</b>

**Local Funds**

The proposed Local budget is \$1,037,127, an increase of \$31,074, or 3.1 percent over the FY 2002 approved budget of \$1,006,053. Of this increase, \$31,074 is for personal services and there is no change to nonpersonal services. There are 16 FTEs funded by local sources, which is no change from FY 2002. Significant changes are:

- An increase of \$31,074 due to the pay increase approved in FY 2002.

**Other Funds**

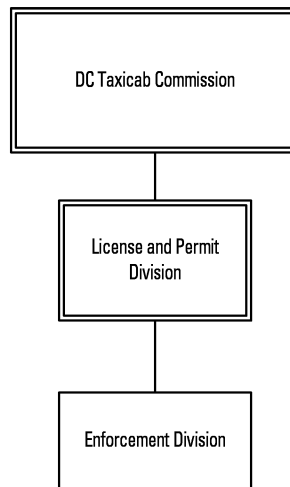
The proposed Other revenue expenditure budget is \$717,368, an increase of \$281,368, or 64.5 percent, over the FY 2002 approved budget of \$436,000. Of this increase, \$46,368 is for personal services and \$235,000 is for nonpersonal services. There are 4 FTEs funded by Other sources, an increase of 1 FTE over FY 2002. The

FTE count was adjusted to reflect a Security Program Coordinator position that was inadvertently omitted as it relates to the \$1.55 million funding adjustment carried forward into FY 2002 for the Taxicab Driver Security Revolving Fund. This position was approved by Council but omitted as part of the adjustment for allocating the funds to the agency. Significant changes are:

- An increase of \$46,368 for management supervisory service conversions, and due to pay increases approved in FY 2002.
- An increase of \$45,000 to purchase and maintain two vehicles to support hack inspector enforcement operations.
- An increase of \$190,000 for a document management system for licensing processing.

Figure TC0-1

## D.C. Taxicab Commission



## Programs

### License and Permit Division

This division provides administrative support to the commission, processes license applications, administers for-hire operator examinations, and provides enforcement to ensure compliance with commission rules and regulations.

### Enforcement Division

This division provides enforcement through the activities of hack inspectors, which includes the issuance of citations for violations of D.C. Taxicab regulations, attending hearings and 98 testifying in support of enforcement actions.

## Agency Goals and Performance Measures

**Goal 1: Provide safe and affordable taxicab service for the riding public 24 hours a day, 7 days a week.**

*Citywide Strategic Priority Area:* Promoting Economic Development

*Manager:* Jacqueline M. Smith, Executive Program Officer

*Supervisor:* Lee Williams, DC Taxicab Chairperson

### Measure 1.1: Percentage of the fleet of public vehicles for hire with vehicle safety devices installed

	2000	2001	Fiscal Year 2002	2003	2004
Target	N/A	100	100	100	100
Actual	N/A	25	-	-	-

### Measure 1.2: Time to adjudicate citizen complaints (in calendar days)

	2000	2001	Fiscal Year 2002	2003	2004
Target	45	45	45	45	45
Actual	75	60	-	-	-

### Measure 1.3: Time to process operator license renewals for public vehicles for hire (in calendar days)

	2000	2001	Fiscal Year 2002	2003	2004
Target	1	1	1	1	1
Actual	3	1.5	-	-	-